



ISO 9001:2008 CERTIFIED



# WATER SECTOR TRUST FUND

---

## UBSUP Sanitation Team Training (theoretical) 2 days: Practical (1 day)

**Venue:**

**Dates:**

### **Objective of the Sanitation Team Training programme**

The UBSUP Sanitation Team Training Programme has been developed to train the Sanitation Teams on UBSUP, their role in sanitation and the legal framework of the sanitation sub-sector. The Sanitation Team toolkit which is in presentation and poster format, covers the methodology of formalising the teams and provides information on registration and licenses so that they can be able to carry out their work within the legal framework.

The Sanitation Teams are indispensable in the provision of sanitation services. The UBSUP programme plans to mitigate their current challenges by setting standards, regulating and formalising their activities to ensure their protection and safety in line with the institutional frameworks of the water and health sector.

Below is the Sanitation Team Training programme. Each component has a prepared presentation. The presentation titles are clear and highlighted in Column 3 called "Presentation Title". The "remarks" column gives a brief introduction on what the presentation is about. To ensure full interaction of the Sanitation Teams, the presentations give room for interaction, questions, feedback and discussions. It is important that the Sanitation Teams freely interact with the presenters and understand what is required of them, are familiar with their role and are conversant with the objectives of the programme.

These presentations should be co-jointly done by Public Health Officers, NEMA regional officers, WSP Staff and the UBSUP WSTF team.

<b>Time</b>	<b>Responsible</b>	<b>Presentation Title</b>	<b>Remarks</b>
8.30-9.00	Registration		
9.00-9.30	UBSUP team	1. What is the UBSUP/ SafiSan programme?	The participants should understand UBSUP, its objectives and outputs.
9.30-11.00	UBSUP team and Public Health	2.What is Sanitation and the Value Chain	Basic knowledge of sanitation Explains why emptiers play such an important role.
<b>11.00-11.30</b>	<b>Tea Break</b>		
11.30-13.00	UBSUP and WSP team	3. How to use, empty and dispose the content of a UDDT	UDDTs use, emptying and disposal
<b>13.00-14.00</b>	<b>Lunch</b>		
14.00-15.00	PHOs, UBSUP, NEMA	4. Registration at the Department of Gender and Social Welfare	Why registration and certification?
15.00-15.30	PHOs	5. Hygiene practices	Personal, Domestic and Household Hygiene Ways of contamination
<b>15.30-16.00</b>	<b>Tea break</b>		

## Day 2: Theoretical Training

8.30-9.00	UBSUP team	Registration	<b>Are all the members of the Sanitation Team back for Day 2?</b>
09.00-09.30	PHOs	6. Safety at work and PPE's	How to reduce health risks (personal and public) How to wear your protective equipment
09.30-10.15	PHOs	7. Sanitation and the law	What should the teams know about the law?
10.15-10.45	NEMA	8. NEMA Licensing	What type of licenses are required?
<b>10.45-11.15</b>	<b>Tea break</b>		
11.15-12.00	UBSUP and WSP team	9. Sanitation Team Business	What are your revenue streams?
12.00- 13.00	WSP team	10. Customer Care	How to approach customers (Practical exercise with role play)
<b>13.00-14.00</b>	<b>Lunch</b>		
14.00-14.30	PHOs	11. HIV/AIDS and substance abuse	Cross-cutting issues
14.30-15.15	All	Roundtable discussion	Questions and Feedback
<b>15.15-15.40</b>	<b>Tea Break</b>		
15.40-16.00	PHOs, UBSUP and WSP team	Handing out booklet Certificate, Registration and closing of workshop	
16.00-16.30	UBSUP team	Next steps and AOB	

## Day 3: Practical Training (Identification of test toilets and testing of SaniGo)

Practical Training is dependent on the following:

- Availability of protective equipment
- Availability of transportation equipment
- Test toilets to be emptied
- Transportation to DTF

